# Goodwin House Public Statement | Nov. 20, 2020

#### **Update | Goodwin House Infection Precaution Efforts**

Below, please read a letter that we distributed via email to families and friends of Goodwin House Residents on Friday, November 20, 2020.

As we head into Thanksgiving week, we are happy to announce that family and friends may once again schedule visits with residents in the GHBC Health Care Center. All levels of living at GHBC are now able to have scheduled visits, according to our usual protocols.

At GHA, all areas and levels of living **except** for the Powell Small House may have scheduled visits. Powell Small House is under quarantine following a recent asymptomatic staff case. We hope to be able to reopen this area soon.

### **Updated: Thanksgiving Protocols for Residents**

We know how important it is to be able to connect with your loved ones. We strive to balance the health and safety of those within our community with those activities that enrich our lives.

We continue to encourage residents to remain on campus over the Thanksgiving holiday, though we also have protocols in place for those who wish to spend time off campus with loved ones.

Based on the most recent guidance from the CDC and state and local health departments, we updated our Thanksgiving Protocols today. Should residents leave campus for the purpose of gathering with loved ones for Thanksgiving whether on Thanksgiving day or any day through the weekend (Thursday, Nov. 26 through Sunday, Nov. 29), regardless of the amount of time spent away from campus, they will be required to quarantine for 14 days after their return. Also, they will be tested on day 15 and must remain quarantined until test results are back.

We realize this might affect some of your plans and understand the disappointment this might cause. We are hopeful that the positive news around the vaccines will mean we can all enjoy safe family gatherings in 2021. For now, we must take this step at the guidance of the health departments.

For additional details, please review the letter from Chief Operating Officer Linda Lateana that was placed in residents' mailboxes today. And for a full compilation of our Thanksgiving Protocols, please refer the additional document that was provided.



## **Introducing Our New Guest Safety Concierges**

We recently welcomed Tammie Teel **(GHBC)** and Evelin Rivas **(GHA)** as our new Guest Safety Concierge. The role of our concierges is quite comprehensive. They provide a welcoming and safe experience to everyone—guests, residents and staff. They also ensure they follow all our safety protocols. Tammie and Evelin both started their new positions this week. Please introduce yourself on your next visit to campus.

### **Ensuring Our Staff Celebrate Thanksgiving Safely, Too**

We do all we can to keep residents and staff safe inside our communities. We also work to ensure our staff stay safe and healthy when they are away from work. As part of our efforts, we're taking extra steps to help staff stay safe over Thanksgiving. We've encouraged staff to limit their gatherings and offered guidance on best practices to stay healthy. We are also giving all staff a little Thanksgiving gift bag that includes masks and hand sanitizers. GHA residents helped to prepare some of the bags this week. We will provide more reminders and guidance next week.

#### Gobble, Gobble

While Thanksgiving will look different this year, we hope you have the opportunity to safely connect with your loved ones and reflect on what makes you feel most thankful. We are grateful for you and all you do to support the residents and staff.

We wish you and yours a very Happy Thanksgiving!

