# Goodwin House Public Statement | July 2, 2020

### **Update | Goodwin House Infection Precaution Efforts**

Below, please read a letter that we distributed via email to families and friends of Goodwin House Residents on the evening of Thursday, July 2, 2020.

We share our weekly update a day early this week. We get to start the weekend early as we observe the 4th of July holiday. Our wonderful colleagues in both Life Enrichment and Dining Services will be hosting concerts, picnics and other activities at our communities. We know everyone is looking forward to having fun while staying safe.

#### **Protocol Clarifications**

Along with this week's update, we've published a Q&A that clarifies recent updates to our protocols, including what off-campus activities require quarantine, what's required of residents when they return from any trip off-campus and what testing is required for family members and friends who wish to visit campus. We hope this document addresses the questions we've received this past week.

#### **SAGECare Certification**

Goodwin House Incorporated recently achieved a certification that we've been working toward since 2018. Services & Advocacy for GLBT Elders (SAGE) has <u>recognized GHI as a Gold Level Provider</u> for its participation in SAGECare. It was especially meaningful to have received this certification during <u>Pride Month</u>.

SAGECare is a training program for those who work with and advocate for older adults. It provides an understanding of LGBT issues and the skills to work with LGBT older adults. Gold Level Providers ensure that at least 60% of their employees are trained each year.

Goodwin House includes SAGECare training in our new employee orientation, and current staff members undertake online training courses. By 2021, Goodwin House intends to attain Platinum status – with at least 80% of employees completing SAGECare training.



## **Scheduling Visits with Loved Ones**

We continue to recommend using our online booking system to <a href="https://www.goodwinhouse.org/campus-visits/">https://www.goodwinhouse.org/campus-visits/</a> schedule on-campus visits with your loved ones. Visit <a href="https://www.goodwinhouse.org/campus-visits/">https://www.goodwinhouse.org/campus-visits/</a>. When you visit this page, please note that there is a tab for Alexandria visits and a tab for Bailey's Crossroads. Please click on the tab for the campus you plan to visit.

Visits may also be arranged by phone. GHBC: call 703.578.7651. GHA: call 703.824.1231. Leave a message with your two first time slot choices.

## Happy Fourth of July!

We wish everyone a safe, healthy and fun weekend. Enjoy the summery weather. Happy 4th of July! We also extend our heartfelt gratitude to our veterans. Thank you to all those who have served our country.

As always, please reach out to us with any questions

