Goodwin House Public Statement | May 8, 2020

Update | Goodwin House Infection Precaution Efforts

Below, please read a letter that we distributed via email to families and friends of Goodwin House Residents on the evening of Friday, May 8, 2020.

Happy Mother's Day weekend! We find ourselves celebrating in new and different ways these days. We want to do all we can to help you make the most of this joyous occasion.

Visitors are still not permitted on campuses, other than to drop off items outside the main lobby entrance. If you wish to see your loved ones this weekend, please schedule a video call. If you need assistance setting up a call with someone, please reach out to let us know and we will do all we can to help.

As for delivering special gifts, here's a reminder of our delivery protocols: As you arrive on campus please call the reception desk (703.820.1488 for GHBC or 703.578.1000 for GHA) when you arrive so that a staff member can meet you outside to retrieve the package.

GHBC Resident Case

This week, a resident in independent living at GHBC tested positive for COVID-19. A GHBC staff member who had worked with the resident also tested positive. We know you join us in keeping both the resident and staff member in our thoughts.

We followed our protocols and immediately started contact tracing for both cases. Any residents and staff who might have been exposed were contacted personally by a member of the management team yesterday and have been tested today for COVID-19. We have closed the GHBC Clinic through the weekend to undertake a deep cleaning of the area, following the testing that took place there today. This is in addition to the increased cleaning efforts that take place regularly as part of our infection precaution protocols.

Testing & PPE

The news of two new cases might bring up questions about our testing and Personal Protective Equipment (PPE). We have a team dedicated to expanding our testing capacity. We are making progress in securing additional testing kits and PPE. We are also expanding our relationship with testing laboratories. These efforts will allow us to implement baseline testing in the near future for all residents and staff, beginning with our Health Care (nursing care), Memory Support and Assisted Living residents and staff, and then continuing through the rest of our community.

Infection Precaution

Your loved ones might share with you that they've noticed some staff are wearing additional PPE such as gowns and face shields. They are following our protocols to ensure we are doing all we can to limit our risk of exposure as well as spread of the virus.

Staying Safe Now & Our Safe Path Forward

The health and safety of our residents and staff is always our top priority, while we strive to find a balance that allows our residents the best quality of life. In this week's <u>Resident Update</u>, we reminded residents of the rules they must follow at this time. We also shared that our senior management and health care leaders, with input from both GHA and GHBC Resident Councils, are working on a plan to resume various amenities and services based on various indicators that will allow us to ensure everyone's safety.

Our current list of rules was provided separately, along with a guide to wearing and caring for cloth face masks. We hope <u>this guide</u> helps to remind everyone of our current policies and aid residents in following the procedures that are designed to keep everyone safe and healthy.

Flyover & Nurses Week Video

As we celebrate Nurses Week (May 6 - 12), we are more grateful than ever for the incredible work the nurses and care partners at Goodwin House are doing. We've put up posters that celebrate our heroic nursing staff around our campuses. We're also sending them thank you cards and sharing cookies to show our gratitude. If you want in on the fun and celebration, share your message of thanks to our nursing staff with us.

We're not the only ones honoring healthcare workers right now. Last weekend, the U.S. Navy Blue Angels and the U.S. Air Force Thunderbirds performed a flyover of the D.C. metro area to honor healthcare workers. Kathie Miller, our Corporate Director of Marketing & Communications, captured some of the flyover on video. Watch it here.

Our nursing staff is getting in on the fun, too. We think you'll get the same laugh we did from the <u>hilarious video</u> they recorded this week. Humor is a helpful de-stressor at times like these.

Many Reasons & Many People to Celebrate

Mothers and mother-figures, nurses and care partners - all are well worth celebrating. We look forward to honoring these deserving caregivers and loved ones over the weekend and throughout the week ahead. May you and your loved ones have a safe and Happy Mother's Day!

