

Goodwin House Public Statement | March 30, 2020

Update | Goodwin House Infection Precaution Efforts

As part of our COVID-19 communications efforts, Goodwin House communicates regularly and at times daily with residents, Goodwin House at Home members and staff. We also send a weekly update to the families and friends of our residents. Here is our most recent family and friends weekly update distributed Friday, March 27, 2020.

Thank you for staying engaged with us as we adjust and expand our infection precautions to keep our residents and staff safe and healthy. We are grateful to be able to communicate with you regularly, and we appreciate hearing from you with your questions and feedback.

Realizing that this is an unprecedented time and you're not able to visit your loved ones in person, we will send you an email update at least once a week. While hearing from us is nice, if we can also support you by connecting you with your loved one through a phone call, Skype or FaceTime session, we are glad to do so. Send an email to us and we will help you make arrangements.

For a few weeks now, we've prepared and distributed a weekly Resident Update every Friday. We thought you might also like to receive the information we share in those updates, so you can expect to hear from us at least every Friday to share the weekly Resident Update. If we have additional or time-sensitive information to share during the week or over a weekend, we will be sure to reach out then as well.

This week we have the following items to share with you:

- March 27 Edition of [Infection Precaution Update for Residents](#)
- March 24 [Update to Residents](#) that includes a letter from Chief Operating Officer Linda Lateana, a Q&A about our ongoing efforts and Tips for Keeping Calm.

We encourage you to read these materials so you are able to discuss them with your loved ones. We also ask for your support in encouraging your loved ones to follow our infection precaution guidelines:

- Stay On Campus to limit their exposure to COVID-19
- Practice Social Distancing at All Times
- Engage with Friends and Family Virtually

*We are committed to keeping you, residents and staff healthy.
Please join us in our efforts to keep our community infection-free.*



With residents staying on campus, we anticipate an increase in food and grocery deliveries that family members typically deliver on their own. If you plan to deliver food or groceries to campus, we ask that you please leave the delivery at the Reception Desk. You will be screened upon entry in keeping with our Visitation and Screening Protocols. We also ask that you bring the delivery in paper bags if possible, as the coronavirus remains on paper for 24 hours, and on plastic bags for up to 72 hours. Our reception desk teams will wipe down any bags or packages before giving them to residents.

We know how difficult it is to be separated from family right now, but for everyone's health and safety it's best if family members drop off their packages and return to their cars straight away.

Thank you for partnering with us in our efforts to keep our residents and staff infection-free.

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